

Before your first session



We want all of our volunteers to have a fantastic experience volunteering with us. Our staff are on hand during your session to make you feel welcome and answer any questions you have.

We have included some practical information below to help you understand what to expect in our facilities.

Car Parking

We have parking on site at our Westhill facility. Please following the arrows for the correct entrance and exit. Please reverse park where possible.

Fire Safety

We do not expect volunteers to take responsibility for any service users in the event of a fire as this is the responsibility of our staff. In the instance of an evacuation, follow the instructions of staff, leave all personal belongings, and do not re-enter the building until a Fire Warden or a Fire Officer have confirmed it is safe to do so. The designated muster point at the far side of the playpark on Westhill Road.

First Aid

We do not expect volunteers to carry out first aid during the course of your volunteering. If there is a first aid incident, it is your duty to inform a member of staff who will then provide appropriate treatment.

Toilets

Toilets are located on the ground floor in the Westhill office. A accessible toilet is in the corridor between the blue and yellow rooms (equipped with a changing table and portable hoist).

Expenses

If you incur travel expenses in order to take part in your volunteering, you may claim these back by providing valid travel tickets or receipts.